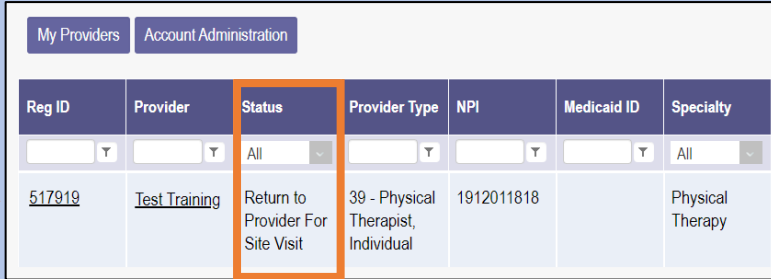


# Submitting a Plan of Correction (POC) for Site Visit Deficiencies in PNM

## Steps:

**1** A Plan of Correction (POC) needs to be submitted in response to a Notice of Operational Deficiency (NOD) sent to a provider by the Ohio Department of Medicaid.



Reg ID	Provider	Status	Provider Type	NPI	Medicaid ID	Specialty
517919	Test Training	Return to Provider For Site Visit	39 - Physical Therapist, Individual	1912011818		Physical Therapy

To submit a Plan of Correction (POC), locate the provider on your dashboard and click on the link under the Reg ID or Provider heading.

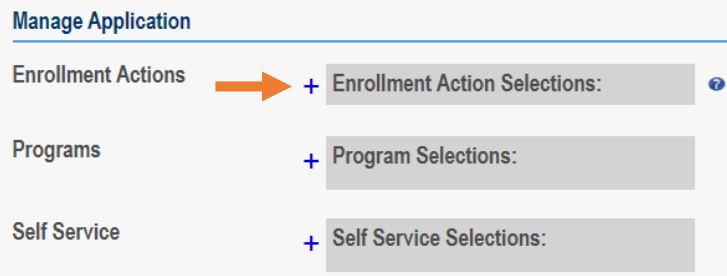
**NOTE: The Status shown here lists 'Return to Provider for Site Visit', however the enrollment actions selections are dependent on the PNM Status linked to the specific Provider and Reg Id.**

**NOTE: During a revalidation, this process is completed by the user (Provider Administrator or Provider Agent) who submitted the provider's Medicaid enrollment information for revalidation.**

**2** Under the Manage Application section, click the '+' icon to expand the Enrollment Action Selections.

Click on the hyperlink which says, "Continue Registration."

**NOTE: The 'Continue \_\_\_\_\_' link may include different verbiage depending on the application in process. For example, if the provider is in the middle of a revalidation with the Ohio Department of Medicaid, the option will appear as "Continue Revalidation" rather than "Continue Registration."**

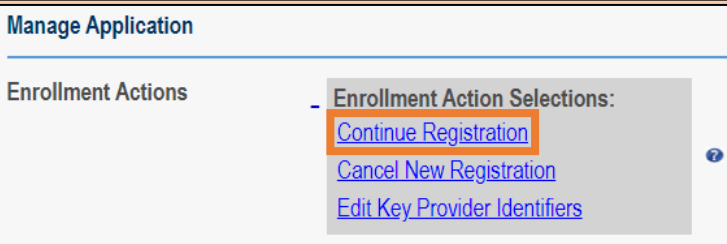


Manage Application

Enrollment Actions + Enrollment Action Selections: ⓘ

Programs + Program Selections:

Self Service + Self Service Selections:



Manage Application

Enrollment Actions - Enrollment Action Selections: ⓘ

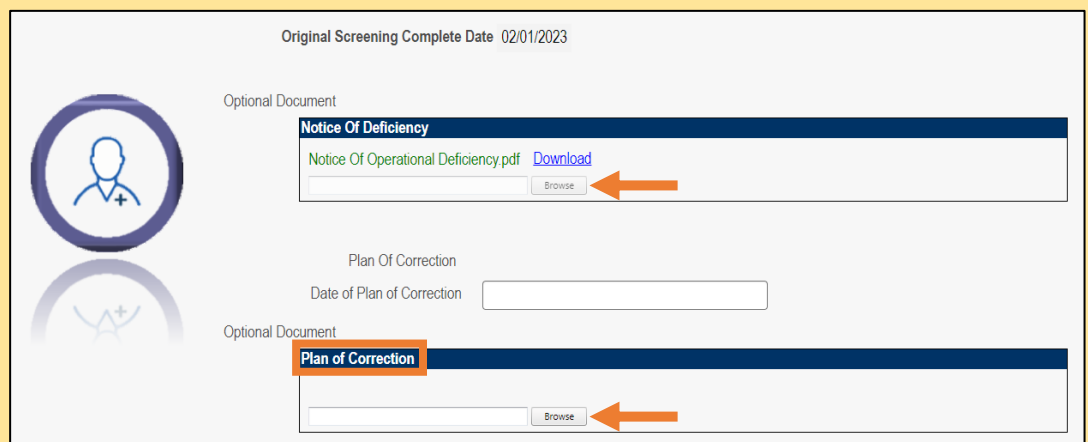
[Continue Registration](#)

[Cancel New Registration](#)

[Edit Key Provider Identifiers](#)

**3** You will be redirected to the Site Visit Screening page, where you will find the Notice of Operational Deficiency (NOD) issued by the Ohio Department of Medicaid (ODM). To view the Notice, click 'Download.'

Under 'Plan of Correction' (POC), click on 'Browse' to upload any required documentation mentioned in the notice.



Original Screening Complete Date 02/01/2023

Optional Document

**Notice Of Deficiency**

Notice Of Operational Deficiency.pdf [Download](#)

Plan Of Correction

Date of Plan of Correction

Optional Document

**Plan of Correction**

# Submitting a Plan of Correction (POC) for Site Visit Deficiencies in PNM

## Steps:

### 4

- To address the Notice of Operational Deficiency (NOD), create a Plan of Correction (POC).
- Once developed, enter the date of the POC in the space provided.
- Upload the Plan document by clicking **Browse**.

Original Screening Complete Date 02/01/2023

Optional Document

**Notice Of Deficiency**

Notice Of Operational Deficiency.pdf [Download](#)

Plan Of Correction

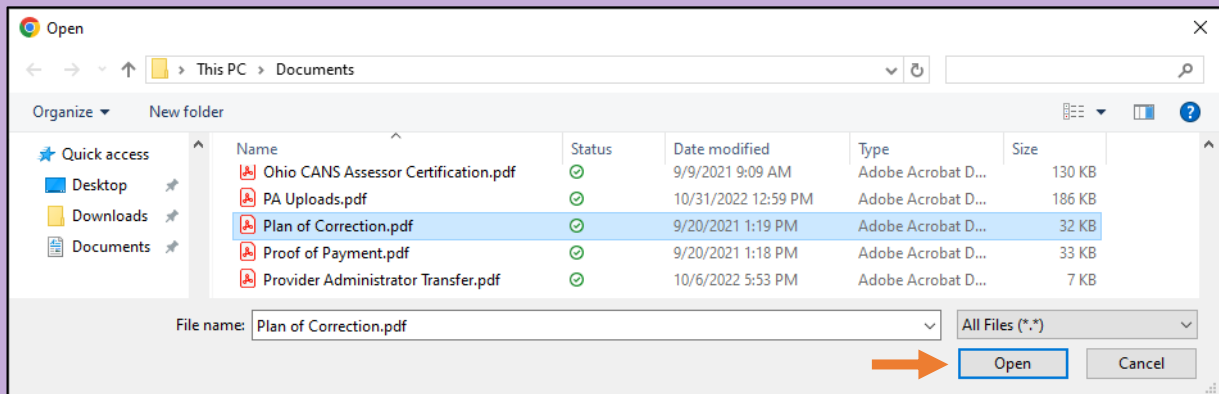
Date of Plan of Correction

Optional Document

**Plan of Correction**

[Browse](#)

### 5



- Locate the Plan of Correction (POC) document on your computer.
- Select the document and click **Open**.

### 6

Optional Document

**Plan of Correction**

Plan of Correction.pdf [Download](#)

[Browse](#)

Confirm the document successfully uploaded by reviewing the Plan of Correction box:

- The file name of the document appears in green text.
- A 'Download' option appears.

# Submitting a Plan of Correction (POC) for Site Visit Deficiencies in PNM

## Steps:

7

In the event additional NOD indications are submitted, click **'Choose File'** under the Uploaded Documents section at the bottom of the page. Here, add additional POC documents to address the information listed in the NOD.

Once the document is added, click **Upload File**.

**NOTE: A single versus multiple NODs may require following this step several times, as indicated in the visual on Step 8 of this Quick Reference Guide.**

**Uploaded Documents**

Please note that you will not be able to delete uploaded documents once your application has been submitted.

No uploaded documents found.

Choose File No file chosen

Name

Description

Upload file

8

Click the **Plan of Correction** button to submit the Plan of Correction (POC) document to the Ohio Department of Medicaid.

Site Visit Screening

This is a required section.

Original Screening Complete Date 02/01/2023

Optional Document

Notice Of Deficiency

Notice Of Operational Deficiency.pdf Download

Browse

Plan Of Correction

Date of Plan of Correction 3/8/2024

Optional Document

Plan of Correction

Plan of Correction.pdf Download

Browse

Generate PDF

Plan of Correction

Cancel

9

### Submission Confirmation

You have successfully submitted your application to the Medicaid Program.  
Please allow at least 10 days for processing before attempting to submit any changes.

[Return to Home Page](#)

- A submission confirmation message displays indicating that the Plan of Correction has been submitted.
- Click **Return to Home Page** to go to your dashboard.